

Solid State Logic

O X F O R D • E N G L A N D

Live

SOLSA V5.2.18

Installation Instructions

Introduction

The SSL Off/On-Line Setup Application, or SOLSA, allows creation and editing of Live console Showfiles on your laptop, desktop, or tablet PC.

Almost anything that can be done on a console can be manipulated and configured 'offline' when access to a console is not possible. SOLSA also includes the ability to remotely control a console, giving real time access to all audio processing parameters. Connection is via Ethernet or, with the addition of a wireless router or access point, via Wi-Fi. Instructions on how to connect SOLSA to a console are described in the SSL Live Help System:

<http://livehelp.solidstatelogic.com/Help/RemoteControl.html>

Following Microsoft advice for apps within Windows 10 there are some changes to the installer; no automatic Desktop shortcut, no version numbers in Start Menu shortcuts, no Start Menu shortcuts to the uninstallers.

Requirements

Note that it is no longer necessary to have an active internet connection to *authenticate* a first time SOLSA installation on a computer.

Supported Operating Systems

Microsoft Windows 10 64-bit or Windows 11 operating system.

Installations of the Windows operating systems listed above may be run on Intel-based Apple Mac computers using a multi-boot utility such as Bootcamp or virtual environments such as Parallels. The hardware requirements listed below still apply to these environments.

Note that the Windows Data Protection API implementation means a new installation of Windows on the same PC will not be able to decrypt data from a previous install. For example, DDM or SNMP passwords will need to be input again after Windows reinstallation.

Windows 7 Support

Microsoft [ended support](#) for Windows 7 in January 2020.

SOLSA will continue to be supported on Windows 8.1 64-bit and Windows 10 64-bit.

Hardware

- Recommended minimum of 16 GB RAM
- 2.6 GHz Dual core CPU or higher
- 200 MB hard disk space
- Minimum screen resolution of 1280 x 1024 recommended

Required Software

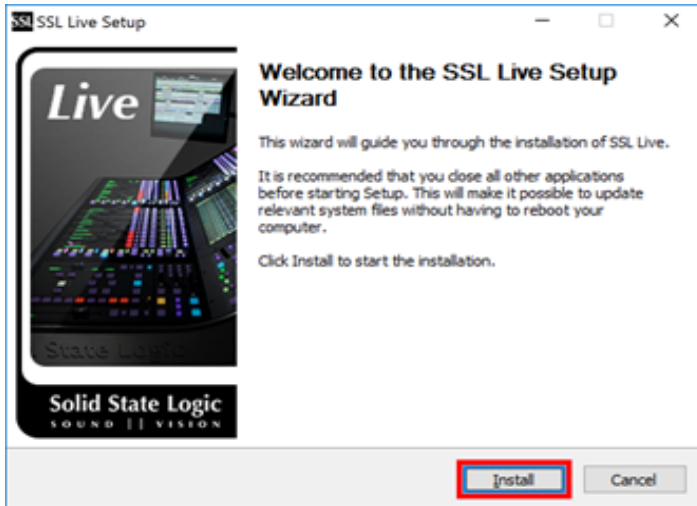
This version of SOLSA requires that .NET V4.7.2 or later is installed on your Windows machine.

Installer File

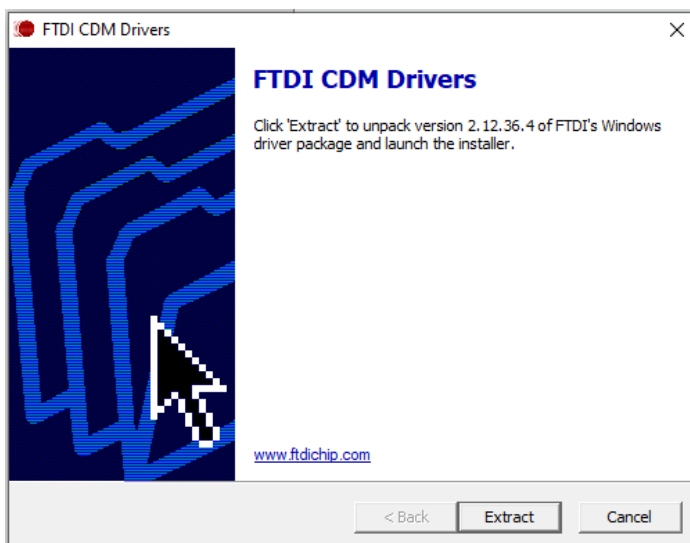
Having downloaded the zipped V5.2.18 SOLSA package, extract the .exe installer.

Installation Procedure

1. Double-click on the .exe installer file. If prompted, click **Yes** to allow the program to make changes to your PC.
2. Read and follow the onscreen instructions carefully, then select **Install** to begin.



3. A window referring to FTDI CDM Drivers will appear. Click **Extract** and follow the onscreen instructions.



4. Once returned to the 'SSL Live Setup' installer, select **Finish**. You may be prompted to restart your PC upon completion. The app can be launched from the Start menu by typing 'Live SOLSA'.
5. [Optional] Right-click on 'Live SOLSA' in the Start menu then **Open file location**. Copy and paste the app shortcut to the Desktop.

Troubleshooting

Starting the Application for the First Time

When launching, if presented with a Windows User Account Control prompt, click Yes to proceed.

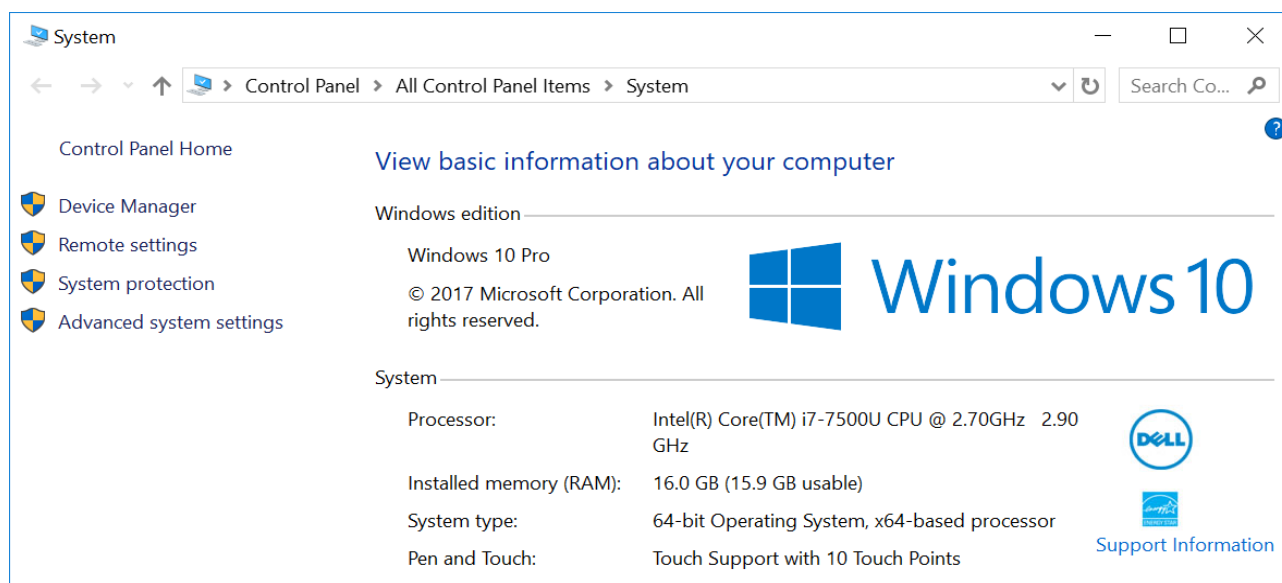
SOLSA Slow to Start or Does Not Start at All

Ensure you have met the minimum system requirements listed at the beginning of this document. A 64-bit version of Windows and 16 GB RAM is required to run SOLSA. If you are running SOLSA under a Windows virtual machine (e.g. Parallels or VMware Fusion) please ensure you have allocated sufficient resources to the virtual machine.

Confirm Windows System Specifications

In Windows, open the Run dialog (Windows key + R), type "control system" (or right-click on the Windows start icon and select "System" if running Windows 10) and click **OK**.

This will open the **System** window, in which information about your computer can be found. Ensure that your system information meets the minimum recommended requirements for SOLSA. Below is an example of what you should see on a Windows 10 installation:



Set RAM Allocation In Parallels

1. Shut down the Windows virtual machine
2. From within Parallels, choose Virtual Machine > Configure > General
3. Move the Memory slider to 16GB
4. Restart Windows

Refer to [Parallels support pages](#) for further information.

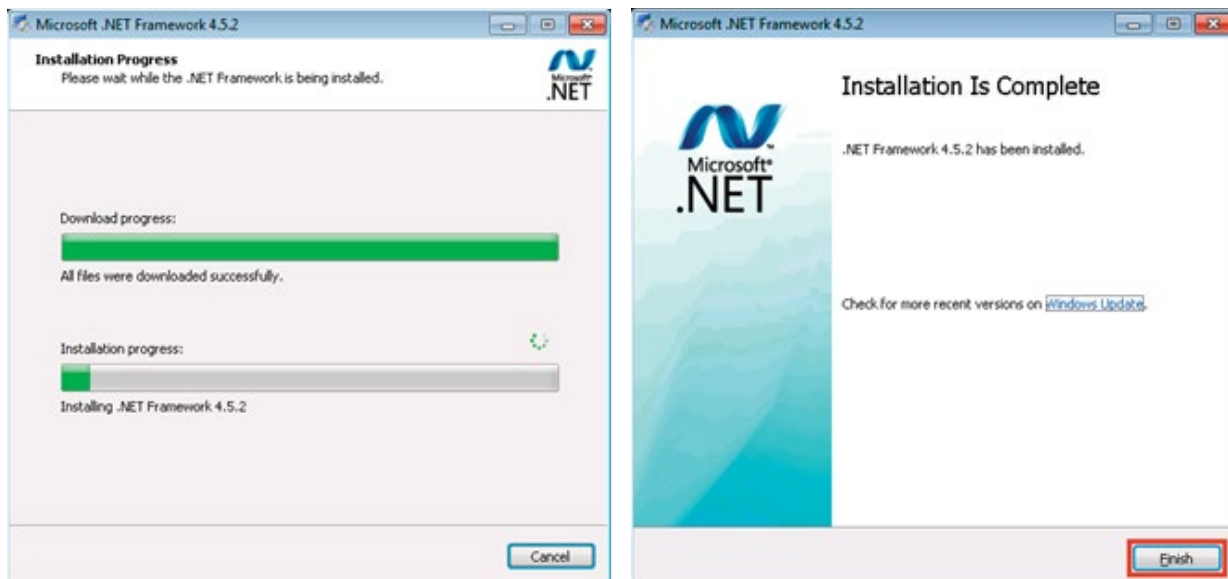
Set RAM Allocation In VMware Fusion

1. In VMware Fusion, select Window > Virtual Machine Library from the menu bar
2. Select the Windows virtual machine and click Settings
3. Navigate to System Settings > Processors & Memory
4. Use the slider to allocate a minimum of 16GB RAM

Refer to [VMware support pages](#) for further information.

Microsoft .NET Version

You may need to download and install/update to Microsoft .NET Framework 4.7.2 or later. Ensure you have an Internet connection to download the required files then follow instructions in the installer. Click **Finish** once the installation is complete.



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